DISCOLORED WATER CONDITIONS:

If you are experiencing discolored water, a city department or a private contractor may be working in your area. We recommend avoiding drinking, washing clothes, or cooking with it until it clears up. Check it in about 30 minutes to see if it clears up by running the water about 30 seconds. If it does not clear up, repeat the process every 30 minutes. If after 2-3 hours there is no improvement, contact us.

CLOUDY WATER CONDITIONS:

Cloudy water, or water that has a hazy, milky appearance, is typically caused by air in the water. These tiny air bubbles are harmless. To see if the white color is due to air, fill a clear glass with water and wait a few minutes. If the cloudiness is due to air, within a couple minutes the water will begin to clear from the bottom of the glass, upward. This is a natural phenomenon and is completely normal; the water is safe to consume.