## City of Warren Residents – Water Residential Assistance Program known as WRAP

- The City of Warrens' Water Division is accepting applications for WRAP
- We recognize the hardship many of our residents face in light of COVID and know the WRAP services can alleviate the financial burden of water bills during these unprecedented times.
- WRAP program redesigned to provide improved services:
  - Assistance unique to each household's need based strictly on their <u>annual</u> income and water bill amount
  - Minimum of \$25.00 monthly credit
  - Arrearage assistance
  - Conservation assistance, home water audit and minor plumbing repairs up to \$2,000.00
- For information on the program you may call the City of Warren's Water Division customer service operation at 586-759-9200 from 8:30am to 5:00pm Monday through Friday.
- Or call 586-469-6464 to determine your eligibility and enrollment into the program.

Funding for this program is made possible by the City of Warren's partnership with the Great Lakes Water Authority (GLWA) for supplying our drinking water.

Prepared By:

Water Division Administration City of Warren

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