

WARREN PARKS & REC. DEPT.-TRANSPORTATION PROGRAM

Senior and Disabled Transportation Services

A Service to help Seniors and Disabled Adults to remain independent for life.

Hours of Operation:

Monday-Friday: 8:00-2:00pm

*All appointments MUST be concluded by 2:00pm. If you go beyond our transportation hours of 2:00pm, you must make your own arrangements for transportation home.

Transportation office hours:

Monday-Friday: 7:30am-2:30pm

Phone: 586-268-0551

Who is Eligible for Transportation:

1. Any Warren or Centerline resident who is 55 years of age or older, or Disabled Adults.
2. All appointments must be scheduled through the Transportation Aide in office.
3. Please make your requests 3-4 weeks in advance. NO day of requests.
4. There are a specific number of appointment slots each day. They will all be taken on a first call/first serve basis.
5. Passengers must be able to get from their home to the curb on their own. You are allowed to bring your own aide for assistance. They must stay with you on the bus for the duration of your trip.
6. Drivers are only allowed to leave the bus to assist customers on/off the lift.
7. Service area is within the City of Warren/Centerline and 1 mile outside of the city limits of Warren. (North, East & West)
8. Canceled appointments must be done at least 2 days in advance.

Medical Appointments:

1. ALL medical appointments should be scheduled between 10:30am-1:00pm. NO appointments will be taken before 10:30am or after 1:00pm.
2. If you have to wait after you have seen the doctor, please be patient, as we have other customers to pick up/drop off.
3. ALL appointments are a donation of \$4.00 per person (\$2.00 each way).

Shopping:

1. Pick up time for shopping trips will be between 8:00am-10:00am. We cannot specify an exact time. Please be patient.
2. The shopping limit is **two** shopping bags per person and you must carry/load you own bags.
3. All shopping trips are a donation of \$2.00 per person (\$1.00 each way).
4. Passengers are dropped off for 2 hours of shopping.
5. The schedule for shopping: Tuesday, Thursday & Friday-Meijer (12 mile & Mound)
Monday & Wednesday-WalMart (12 mile & Van Dyke)

Hair Salons/Barber Shops:

ALL appointments can be scheduled only for Thursdays & Fridays, after 10:30am.

Municipal Credit Tickets-SMART

1. Who is Eligible: Seniors beginning at age 60 or Disabled Adults.
2. Warren Residents ONLY.
3. Bus tickets can only be used for SMART transportation.
4. You will be eligible for 60 tickets, every two months, worth \$.50 cents each.
5. To register for the program: Call 586-268-8400, Monday-Friday (9am-6pm)
6. Once registered, call 586-268-8400 at least 2 days prior to request your tickets.
7. When picking up tickets, you will need to show proof of your Warren Residency with a picture I.D. (must have the Warren address and your age on it). Proof of Disability requires a note from your Doctor (on their letterhead, with Doctors name, address & phone number), dated within the last 30 days.
8. You may pick up your tickets at either of the listed locations:
 - Warren Community Center (5460 Arden, south of 14 mile, west of Mound), 9am-7pm.
 - Fitzgerald Rec. Center (4355 E. 9 mile, east of Ryan Rd.) Call 586-268-8400 two days prior to reserve your tickets. Pick up your tickets Tuesdays or Thursdays, 10am-1pm.

*NOTE: Municipal Bus Tickets cannot be use for the regular Warren Parks & Rec. Transportation program.