Date:

Resident Warren, MI 48089

Subject: Residential Cross-Connection Program Notice

Dear Resident.

The City of Warren Residential Cross-Connection Program aims to protect our public water distribution system by eliminating potential sources of contamination. This program includes two essential components:

- 1. A site inspection
- 2. Testing of backflow prevention assemblies

To complete these inspections, the **City of Warren Water Department**, in coordination with Water Customer Service Crews, will be visiting your neighborhood. All City personnel will be in official **City of Warren vehicles** and will carry **identification badges** at all times.

We kindly request that you complete the enclosed **Water Backflow Questionnaire** and return it using one of the following methods:

• By mail:

City of Warren Water Department 12821 Stephens Warren, MI 48089

• Online:

www.cityofwarren.org

• Drop-off:

Drop box located outside the Water Division Building at the above address

The inspection process will take approximately **15 to 30 minutes**, and access to both the **interior and exterior** of your home will be required. Please ensure your **phone number** is provided on the questionnaire so that the Water Department may contact you to schedule an appointment.

If any **modifications or testing** of your backflow prevention assemblies are required, you will be notified following the inspection.

We appreciate your cooperation in helping protect the safety of our community's drinking water. If you have any questions or concerns, please do not hesitate to contact us at (586) 759-9200 or visit our website at www.cityofwarren.org.

Sincerely,

City of Warren Water Department

12821 Stephens Road Warren, MI 48089